

MODELS 107, 123, 124, 126, 129, 140, 163, 168, 170, 201, 202, 203, 208, 210, 211, 215, 220, 230, 461, 463 with airbag

i Replacing airbags at end of service life or expiry date:

Airbags, that were installed in Mercedes-Benz passenger vehicles up to January 1992 have a service life of 15 years. After this service life has elapsed, the airbags must be replaced at the customer's cost. The service life is evident from a sticker that is either on the B pillar (driver's side) or on the inside of the vehicle's glove compartment lid. New airbag technology has made lifelong functional reliability possible, which means that the airbag service life restriction no longer applies.

If you are approached by a customer on this subject, please proceed as described below. This is the only way to guarantee that the replacement of old airbags is documented in full.

The company-owned sales and service outlet or the dealer must inform the owners of such vehicles (see above) that the airbag units must be replaced at the customer's cost when the airbags reach the end of their service life.

Please speak to customers who visit the workshop specifically for this purpose and customers who visit the premises for other reasons.

In order to notify all customers in a uniform and comprehensive way, the company-owned sales and service outlet or dealer must also hand the information sheet to the customer as well as providing the customer with information in person. This guarantees that the customer is fully informed about the technical background.

Declarations 1 and 2 must be completed in order to document the fact that these actions have taken place. If the customer refuses to have the airbag(s) replaced, please find out why this is the case. The reasons must be entered in declaration 2.

The information sheet must be archived at the vehicle history company-owned sales and service outlet or authorized workshop. This ensures that the customer has been informed of the need to replace old airbags in case of a product liability claim.

The company-owned sales and service outlet or authorized workshop must replace old airbag units in the vehicles concerned (see above) before the vehicles are resold.

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Airbag deactivation certification

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